





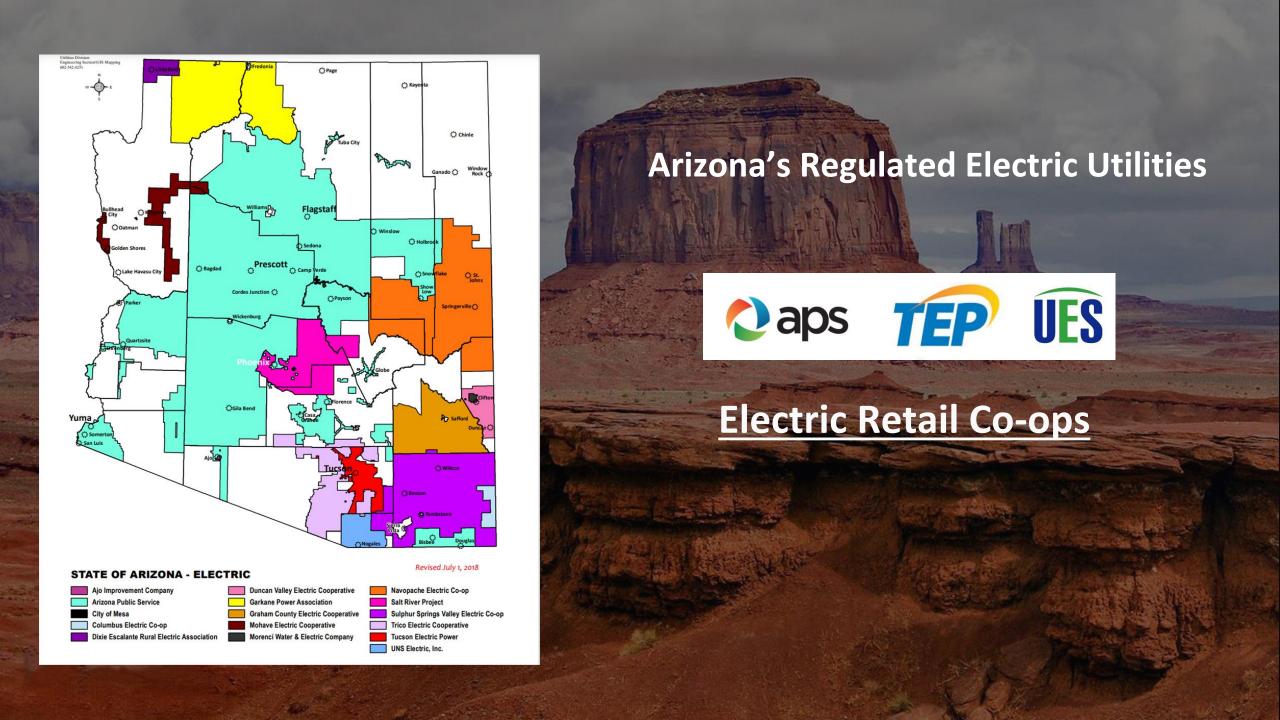
The Arizona Corporation Commission

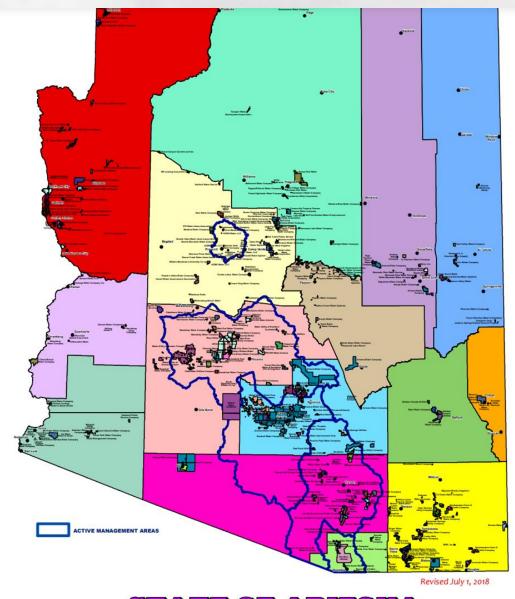
 "The Arizona Corporation Commission's mission is to ensure safe, reliable, and affordable utility services . . . ."

# The Arizona Corporation Commission

- •Article 15 of the Arizona Constitution establishes the Arizona Corporation Commission.
- •Only 7 states have constitutionally formed Commissions.
- •Arizona is one of only 10 states with elected Commissioners.

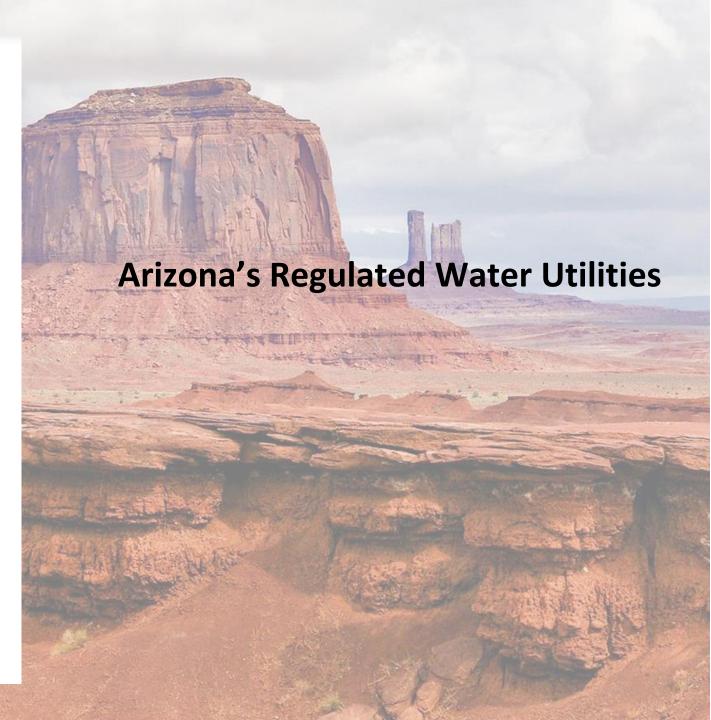




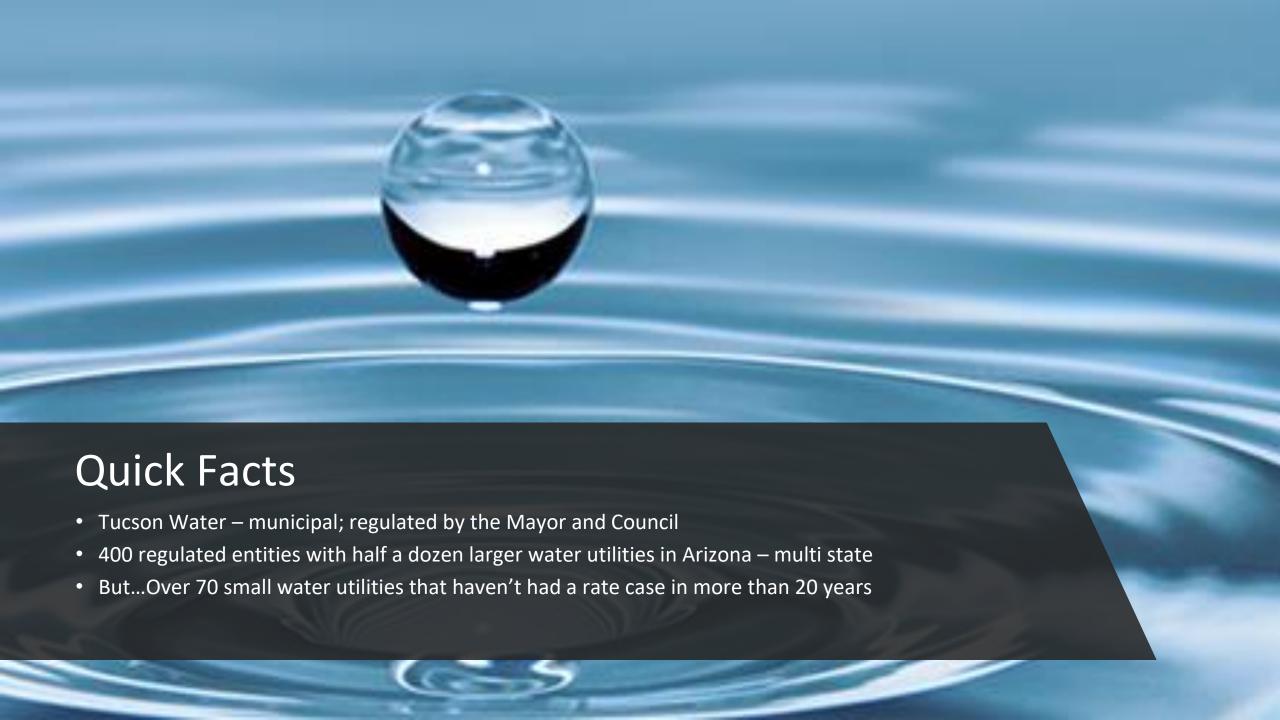


#### STATE OF ARIZONA

WATER COMPANIES REGULATED BY THE CORPORATION COMMISSION







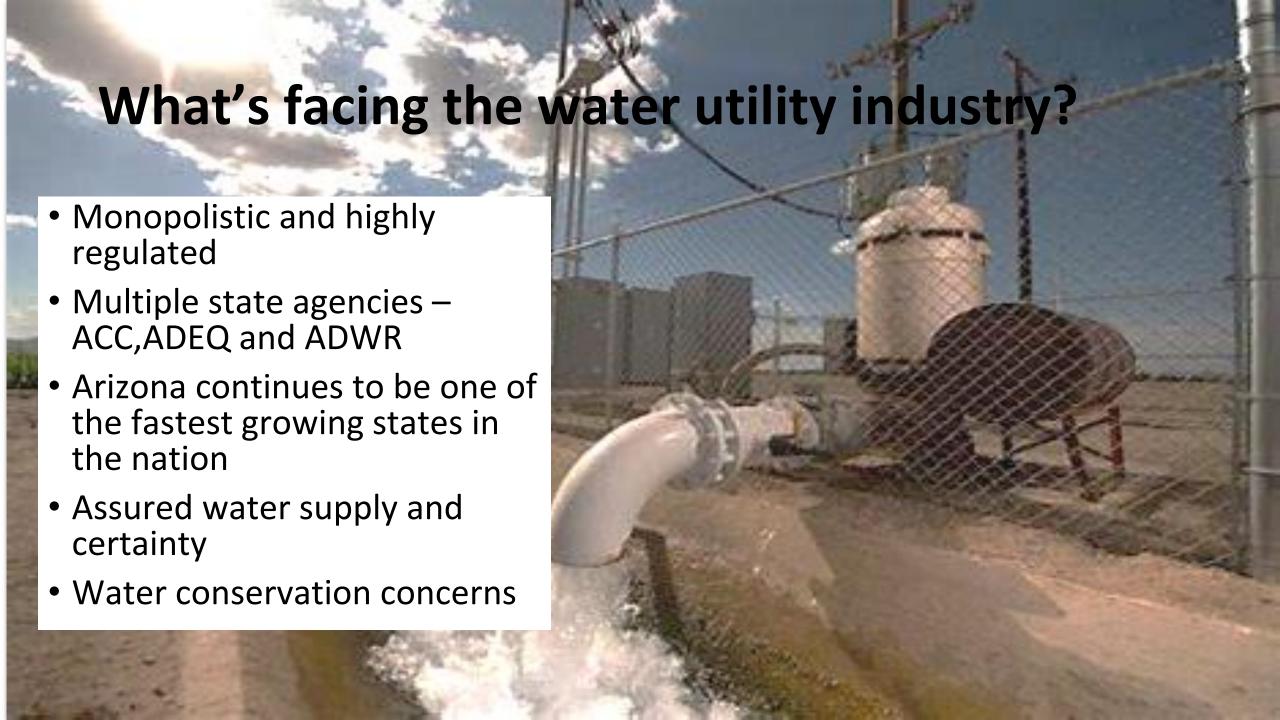
# Arizona's largest private water utilities...











### What is ACC's role?

- Approve "territories" for monopolistic water utilities
- Set customer rates (commercial / residential)
- Approve customer programs
- Approve capital investment in utility system
- Approve acquisitions



# What's in a Dollar of Water?







But... many small water utilities pose:

- Public health risk
- Lack of customer service
- Lack of system monitoring and cyber security protocols
- Inconsistent capital investment
- Lack of water conservation programs

## Our ACC recent actions

- •2020 and 2021 Small water task force and workshops with the industry
- •State Drought contingency planning and its impact on private water utilities
- •Creation of a new 2022 water task force that is multi agency, and includes diverse stakeholders
  - Role of ADEQ and ADWR in collaboration with ACC



# What else can we do?

- Small water utility ombudsman
- Streamline processes for small water utility rate cases
- Consolidations and acquisitions
  - Incentives
  - Gradualism in rate impact
- Continued outreach to communities across the state



### **Balance**

Continue
balancing the
Commission's
long-term goals
with the need to
ensure safe and
reliable service
at affordable
rates

